

# What to expect when you come to your appointment for monkeypox vaccine

**Alberta Health Services treats every person with respect and dignity. It is important to us that you feel safe using healthcare services.**

## Coming to the Clinic

- There are many reasons to come to a public health centre. Your privacy is very important to us and all reasons for attending a public health clinic are kept private.
- Please arrive at the clinic just a few minutes before your appointment time.
- You must wear a mask while you're inside the clinic.
- Wear short sleeves or layers because you will get the vaccine in your upper arm.
- You must bring one piece of identification. This could be your Alberta Health Care card, a driver's license, Social Insurance Number, birth certificate, or passport.
- You will be at the clinic for about 30 minutes. This includes the wait after your immunization. Public Health staff work to keep appointments on time, but sometimes appointments take longer.
- If you are worried about getting a needle, nurses at our clinics are trained to help you feel more comfortable. To learn more, visit [ahs.ca/vaccinecomfort](https://ahs.ca/vaccinecomfort) before your appointment or talk to your nurse.

## Checking in

- When you enter the clinic, check in with a staff member. They will make sure that the clinic has your correct contact information on file. They will ask your name, your pronouns, date of birth, address, phone numbers, and if you would like to get reminder calls.
- All your information, including what vaccine you are receiving, and your gender identity is kept private.
- When it is time for your immunization, you will meet with your nurse.

## During your appointment

- Your nurse will know that your appointment is for monkeypox vaccine because of the questions you answered when you booked your appointment.
- Information about your sexual history or sexual partners is not recorded in your immunization healthcare record.
- Your nurse will talk to you about your health to make sure it's safe for you to get immunized. They will ask questions about medicines you take, health conditions and allergies you have, and any reactions you've had to vaccines in the past. The nurse will also ask you about other immunizations you've had recently.
- Anything you talk about with your nurse is kept private.
- You can ask the nurse any questions you have about the immunization.

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- Your nurse will ask if you agree to get immunized. Then they will clean a spot on your upper arm and give you the immunization.
- You will get a record of your immunization to take home. The immunization details will also be saved to your personal electronic health records.

### After your immunization

- You need to stay in the clinic waiting area for 15 minutes after your immunization. This short wait is important so clinic staff can watch you for a rare but serious allergic reaction. If you have a reaction, you will get medicine to treat the symptoms.