

Non-Violent Crisis Intervention Training

The **Medical Response Training for Metis Settlements** program (a partnership between the Metis Settlement Health Board and Alberta Health Services) is inviting Metis Settlement community leaders, staff, and volunteers to register for **Non-Violent Crisis Intervention** (NCI) sessions.

About NCI Training

With an emphasis on early intervention and prevention, Non-Violent Crisis Intervention educates on best managing a crisis during all levels of escalation, from early anxiety cues up to physical violence.

NCI Training is broken down into 10 units that focus on:

- Organizational models in Crisis Development and Verbal Escalation
- Verbal, Non-verbal and Para-verbal communication skills
- Decision Making, Therapeutic Rapport and Postvention approaches
- Managing physical risk behavior through disengagement and/or holding skills

Who Should Attend?

We recommend this session for Metis Settlement staff, community leaders and volunteers.

Training Cost: Free

Session Length: 1 day

How to Register

All NCI sessions are complete, we are no longer accepting registrations.

Will more sessions be added in the future?

No, there are no more NCI sessions planned for this program.

Questions?

Read the [FAQ](#) or email MetisTraining@ahs.ca